

FILE MANAGEMENT

Support Automation service

Maximum protection of files and data



- ✓ Content Distribution
- ✓ File Distribution & Retrieval
- ✓ Executable Detected
- ✓ Files Properties Reporting
- ✓ Directory & File Protection Management

“Safeguard” All Your Files & Data

The HandsFree Networks File Management feature allows a strengthened protection of your files. It provides you easy distribution and retrieval of files over a network. This feature provides you with the facility of real-time monitoring of file activities and prevents them when configured.

Advantages

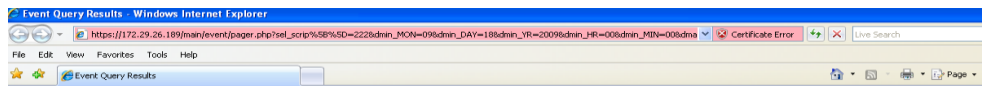
- Send any number of files from any system.
- Automated file distribution.
- Automated, centralized control and management.
- Monitors programs executed from the first time they get enabled.

FOLDER AND DIRECTORY PROTECTION

HandsFree Networks proactive File Management provides an effective and ahead of time folder protection. It can continuously monitor and detect changes as and when they happen. When it is set to prevent changes it stores all information and does not allow a change to take effect. It can override any change made to folders. It therefore is a powerful automated resolution feature.

Advantages

- Proactive protection of folders and files.
- Automated tracking of changes and overriding the same.
- Checking of changes can be scheduled or on-demand or continuous.
- Automated resolution capability especially during corrupt hardware or File Protection will operate and restore all folder and files to the pre-change state.



HandsFree Networks

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Event Query Results

Click on "detail" button for complete information.
Click on column header to sort by column.
Or try a [New Query](#) or run another [Search](#).

Events 1 through 17 (of 17)

	customer	clienttime	servertime	machine	description	executable	text
Detail	devsite	2009-09-18 14:00:02	2009-09-18 14:00:03	pdg-2	Report File Attributes		Attributes for 0 files and 0 directories were reported.
Detail	devsite	2009-09-18 14:00:01	2009-09-18 14:00:03	tsg-4	Report File Attributes		Attributes for 0 files and 0 directories were reported.
Detail	devsite	2009-09-18 14:00:01	2009-09-18 14:00:02	pdg-1	Report File Attributes		Attributes for 0 files and 0 directories were reported.
Detail	devsite	2009-09-18 14:00:00	2009-09-18 14:00:02	smg-1	Report File Attributes		Attributes for 0 files and 0 directories were reported.
Detail	devsite	2009-09-18 14:00:01	2009-09-18 14:00:02	pdg-3	Report File Attributes		Attributes for 0 files and 0 directories were reported.
Detail	devsite	2009-09-18 14:00:00	2009-09-18 14:00:01	smg-2	Report File Attributes		Attributes for 0 files and 0 directories were reported.
Detail	devsite	2009-09-18 14:00:01	2009-09-18 14:00:01	tsg-2	Report File Attributes		Attributes for 0 files and 0 directories were reported.
Detail	devsite	2009-09-18 14:00:00	2009-09-18 14:00:01	tsg-1	Report File Attributes		Attributes for 0 files and 0 directories were reported.
Detail	devsite	2009-09-18 14:00:00	2009-09-18 14:00:00	tsg-3	Report File Attributes		Attributes for 0 files and 0 directories were reported.
Detail	devsite	2009-09-18 10:00:02	2009-09-18 10:00:13	tsg-3	Report File Attributes		Attributes for 0 files and 0 directories were reported.
Detail	devsite	2009-09-18 10:00:02	2009-09-18 10:00:06	tsg-4	Report File Attributes		Attributes for 0 files and 0 directories were reported.
Detail	devsite	2009-09-18 10:00:00	2009-09-18 10:00:01	smg-2	Report File Attributes		Attributes for 0 files and 0 directories were reported.
Detail	devsite	2009-09-18 10:00:00	2009-09-18 10:00:01	pdg-1	Report File Attributes		Attributes for 0 files and 0 directories were reported.

HandsFree Networks File Management feature for real-time protection of files and folders.

REAL-TIME MONITORING OF END USER ACTIVITY

HandsFree Networks File Management provides real time information of activities on a file. It detects changes as and when they occur and it also applies resolution to them. It monitors all executed programs on a system. Also it can track changes brought about by installations and removals of applications and software or hardware.

Advantages

- Identify and analyze system usage patterns.
- Proactive prevention of malicious programs that change system configuration.
- Restoration of folders and files in case of hardware/software malfunctioning.

MANAGE CONTENT DISTRIBUTION

HandsFree Networks Intrusion File Management feature allows easy distribution of files. By automation we mean that this feature will automatically update one or more files on a network to its latest modified version. This feature leverages the peer-to-peer communication architecture that HandsFree Networks provides.

Advantages

- Automate, manage and optimize powerful distribution of contents from system to system.
- Reduces bandwidth consumption through file synchronization.
- Can distribute to one or more or all systems on a subnet.
- Gives a list of all files retrieved during this operation.

DETERMINING THE LATEST FILE

HandsFree Networks File Management feature uses the following important parameters to check for the latest modified version. This capability gives robustness to this feature.

Parameters used

- Modification date
- File version
- File size
- File creation date

REPORTS FILE PROPERTIES

HandsFree Networks File Management feature reports or lists the attributes of files and directories. It is configurable and gives a report based on what your requirement is.

Advantages

- Understanding of all privileges that a user has on all files.
- Understanding the rights and privileges of an administrator.
- Track, monitor and report activities on user basis.

DESIGNED FOR HETEROGENEOUS ENVIRONMENT

HandsFree Networks File Management service reduces the barrier between different computing environments and file

management policies. It gives a comprehensive tool for effective and proper management of changes, data loss and user activity.

Advantages

- Streamlines the data protection mechanism and brings in transparency.
- Scalability in the number of systems communicating with each other.
- Ensuring better understanding of existing loopholes or strengths of the file management mechanism.
- Easy and proactive analysis of usage patterns and policies applied.

Technical Requirements

- No server infrastructure or VPN connections required
- Internet connection (56K or faster).
- Any version of Microsoft or non-Microsoft browsers.
- Supported operating systems: Windows 98, ME, NT, 2000, XP, and Vista.

Powered by HandsFree Networks Unique Framework

HandsFree Network File Management is just one of HandsFree Networks support automation features which are powered by unique Next Generation Device Healthcare framework and its client-based engine architecture. Data communication between client and server happens in real-time via secure SSL transactions. There is no need for dedicated lines, or special infrastructure. Any exchange between the ReSOFT server and ReSOFT client occurs only as a consequence of a ReSOFT client request. This makes ReSOFT significantly more secure than traditional push based management solutions.

For more information on the HandsFree Network File Management, visit us at www.handSFreenetworks.com



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