

PC TUNE-UP

Managed Service

Maximize your investment in HandsFree Networks Support Automation Services



Are you concerned that you are not making the most out of your investment in HandsFree Networks? Perhaps there has been turnover on your team and they do not know how to use the HandsFree Networks solution or you are only using a portion of the software services that you purchased. Did your organization inherit the HandsFree Networks solution or you realized that it is not integrated into your established business processes? Perhaps you stopped managing your PC devices months ago and now need to bring them back into compliance quickly.

HandsFree Networks Tune-Up Service enables your company to fully benefit from your existing investment in HandsFree Networks Support Automation services by leveraging the experience of a HandsFree Networks managed service who will ensure you are using the solution to its fullest potential in your organization.

Leverage HandsFree Networks Expertise for Optimal Desktop Management

The HandsFree Networks PC Tune-up service is a Managed Service offering that utilizes HandsFree Networks Support Automation Software and the years of experience of an HandsFree Networks professional to diagnose your PC environment and ensure you are using the HandsFree Networks solution to its fullest potential within your organization. This project-based program delivers a complete assessment of your use of HandsFree Networks in your PC environment, recommendations for optimization, and a go-forward plan to ensure you realize the maximum return on investment in HandsFree Networks.

Advantages

- Comprehensive assessment of your PC environment
- Ensure optimal use of HandsFree Networks software services
- Complete knowledge transfer to benefit from HandsFree best practices and experience
- Go-forward plan to ensure maximum ROI

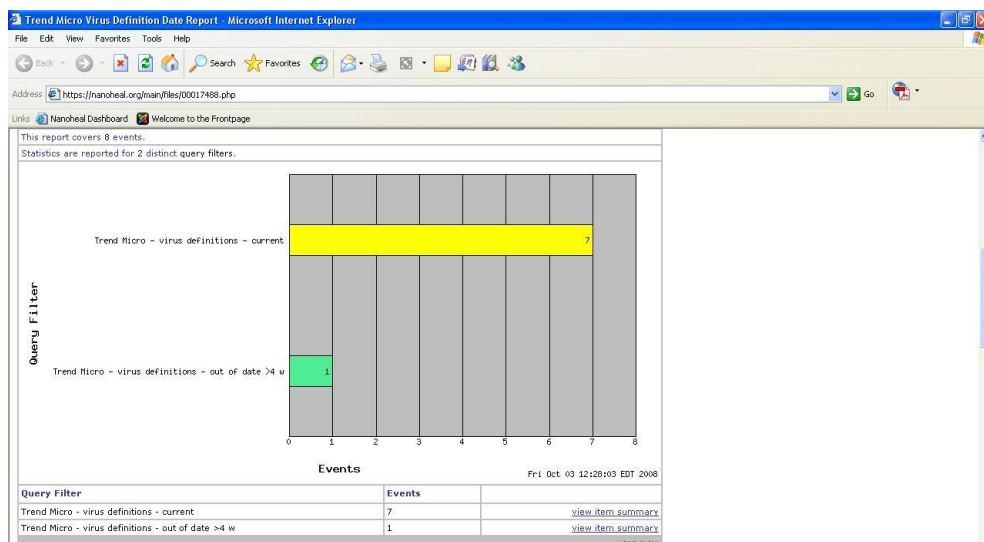
“HEALTHCHECK” YOUR IT ENVIRONMENT

The HandsFree Networks managed service is structured to deliver actionable results in a short period of time to accelerate your time-to-value with HandsFree Networks.

Advantages

- A thorough technology discovery assessment is conducted to understand your current IT environment, key business drivers, and existing pain points
- An executive-level business case and ROI presentation based on the identified pain points is delivered
- A point-by-point review is conducted documenting the current usage of HandsFree Networks software services in your organization

HandsFree Networks Tune-Up optimizes your use of the HandsFree Networks support automation services through the HandsFree Networks site management facility.



- Areas where you can optimize and enhance the use of the HandsFree Networks solution to solve current business pains are identified in a custom report
- A baseline checklist of tasks required to achieve optimal desktop management is created
- A compliance plan that ensures a long-term steady state using the HandsFree Networks solution is developed with the IT organization's management team.

ASSESS YOUR PC ENVIRONMENT QUICKLY AND EASILY

The HandsFree Networks consultant will use HandsFree Networks Asset Discovery and Inventory Management automation service and work with the IT organization to assess the current PC environment and ensure that you have the tools and knowledge to continuously maintain a real-time inventory.

Advantages

- Advise in the setup of network scan hosts and evaluate the scan results to ensure that all eligible devices have the HandsFree Networks agent installed
- Transfer best practices to the IT organization on how to perform an Asset Discovery scan and analyze its results for maximum visibility
- Utilize your dashboard console so that all information is captured and available to be reported on for all IP-based devices (e.g. PCs, routers, printers, etc.)

PROTECTION FROM ENDPOINT SECURITY THREATS

The HandsFree Networks consultant will help you optimize the use of the HandsFree Networks Intrusion Protection & Anti-virus management support automation service for maximum endpoint protection and establish a baseline of PCs with complete antivirus protection.

Advantages

- Identify and remediate vulnerable PCs that lack the latest antivirus software
- Ensure all PCs have the current antivirus definition files loaded
- Analysis Spyware & Malware to determine which PCs have been infected and threaten your infrastructure and cleanup
- Design a staged Intrusion Protection plan based on HandsFree Networks best practices
- Deliver a status report that describes the baseline security state of your PC environment for security compliances

ACHIEVE PATCH COMPLIANCE

The HandsFree Networks consultant will help you optimize the use of the HandsFree Networks Patch Management software service to maintain an optimal level of patch compliance across your organization.

Advantages

- Automated update on PCs missing patches and critical patches and reports on update failures
- Design a automated patch remediation plan and oversee / support the IT organization in the execution of the plan

- Provide robust reports enabling the IT organization to evaluate ongoing patch compliance activities

PROTECT ORGANIZATIONAL DATA FROM LOSS

The HandsFree Networks consultant will help you optimize your use of the HandsFree Networks IT security & Data Leak Prevention support automation service to safeguard critical data loss and/or employee theft.

Advantages

- Identify PCs that are current security policies, those that are without proper security policies, and apply HandsFree Networks standard best practices for data protection
- Create a compliance policy from online usage or even browsing to URLs according to your organization policies for employee access
- Train the IT organization on Online IT security best practices and data restoration

Technical Requirements

- No server infrastructure or VPN connections required
- Internet connection (56K or faster)
- Any version of Microsoft or non-Microsoft browsers
- Supported operating systems: Windows 98, ME, NT, 2000, XP, and Vista

Powered by HandsFree Networks Unique Framework

HandsFree Network PC Tune-up Managed Services solution is just one of HandsFree Networks professional services which are powered by unique Next Generation Device Healthcare framework and its client-based engine architecture. Data communication between client and server happens in real-time via secure SSL transactions. There is no need for dedicated lines, or special infrastructure. Any exchange between the HandsFree Networks server and client occurs only as a consequence of a client's request.

For more information on the HandsFree Network Managed Service, visit us at www.handSFreenetworks.com



HandsFree Networks Inc
1021 Main Campus Drive, Suite 300
Raleigh, NC 27606 (US)

HandsFree Networks Pvt. Ltd.,
4th Floor, Concorde Block, UB City,
Vittal Mallya Road, Bangalore-560001 (INDIA)

www.handSFreenetworks.com

HandsFree Networks and related HandsFree Networks Corporation logos are registered trademarks of HandsFree Networks Corporation. Copyright ©2009 HandsFree Networks. All rights reserved. All other company, product and brand names are trademarks of their respective owners.