

INTEGRATED GRANULAR REPORTS

Support Automation service

Support daily operations, troubleshooting and capacity planning with a single solution



- ✓ Availability monitoring
- ✓ Remote control
- ✓ Support automation
- ✓ Intrusion protection
- ✓ Anti-virus management
- ✓ Patch management
- ✓ Asset management
- ✓ Software updates
- ✓ Specific problem alerts
- ✓ Resource monitoring
- ✓ Performance monitoring
- ✓ Registry management
- ✓ Service management
- ✓ Backup management
- ✓ Network discovery
- ✓ Windows event log tracking
- ✓ User access control
- ✓ User information management
- ✓ System maintenance
- ✓ Policy enforcement
- ✓ Software provisioning
- ✓ Software metering
- ✓ General system management
- ✓ General problem diagnosis
- ✓ General problem resolution
- ✓ Internal product maintenance

Take a full Comprehensive look at your IT Environment

Integrated reporting provides comprehensive tactical reporting for all data collected and stored in the system. From hardware and software inventory to bandwidth usage and server uptime, HandsFree Networks provides IT Administrators and service providers the information they need to effectively manage the network infrastructure. HandsFree Networks reporting feature includes more than **300 customizable granular** integrated reports with production frequencies ranging from daily to weekly and monthly to offer a comprehensive set of customizable reports.

Advantages

- Schedule reports for automatic distribution
- Complete integrated tactical and performance reports
- Flexible and customizable granular reporting
- Gain insight into a customer's infrastructure and ongoing incidents

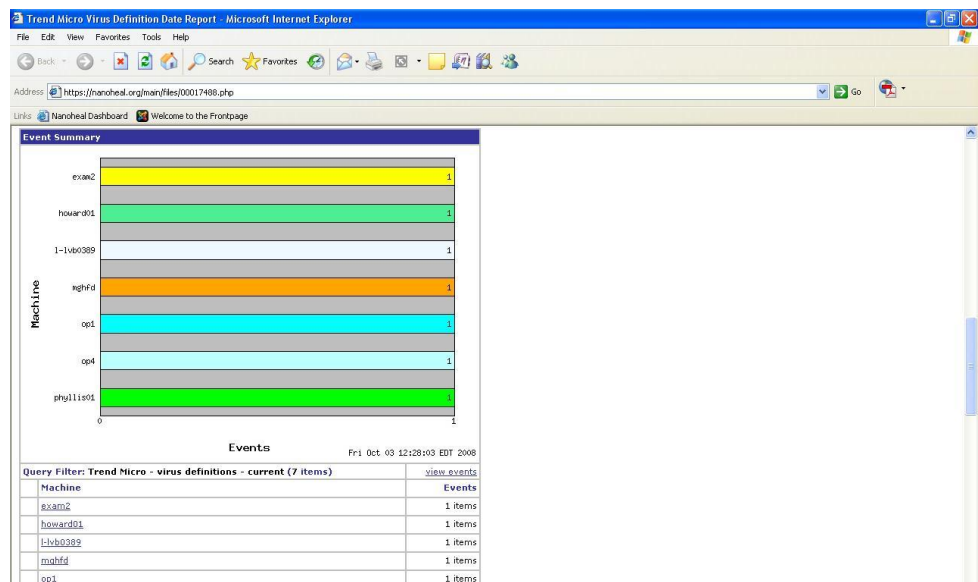
LEVERAGE HANDSFREE NETWORKS AS A SALES TOOL

HandsFree Networks reports are accessed with the click of a mouse, providing a quick view into availability or utilization of a device or service to support ongoing tactical operations. HandsFree Networks integrated reporting has the ability to accumulate, track and analyze data over time is invaluable for tactical and strategic planning.

Advantages

- Build the role of trusted advisor to your customers
- Differentiate your managed services offering
- Management to identify customer opportunities and productivity concerns
- Maintain and increase service levels defining a report schedule

HandsFree Networks easy-to-generate, easy-to-read reports offer users with unprecedented insight into the performance of their IT Infrastructure.



	<u>Report Name</u>	<u>Schedulable</u>	<u>Default</u>	<u>DART Whose Logs Are Retrieved</u>
1	Application Issues Report	Any time	No	46, 47, 48, 49, 94
2	Connectivity Issues Report	Any time	No	46, 47, 48, 49, 94
3	Connectivity Issues Report - unfiltered	Any time	No	46, 47, 48, 49, 94
4	Daily User Logon-logoff Activity Report - Detail	Any time	No	174
5	Daily User Logon-logoff Activity Report	Any time	No	174
6	Devices and Services Availability Report	Any time	No	88
7	Disk Defragmentation Report	Any time	No	19, 92, 211
8	eTrust Virus Definition Date Report	Any time	No	244
9	Executable Detected Report	Any time	No	17
10	Fault Report	Any time	No	38
11	File Deletion Report	Any time	No	21
12	Folder Maintenance Report	Any time	No	60, 62, 69, 217, 218, 219, 220, 221
13	Logon failure Report	Any time	No	77
14	McAfee Auto Update Failure Report	Any time	No	77
15	McAfee Virus Database and Program Update Report	Any time	No	90
16	McAfee Virus Definition Date Report	Any time	No	239
17	McAfee VirusScan Report	Any time	No	175
18	Microsoft Access Error Report	Any time	No	46, 47, 48, 49, 94
19	Microsoft Excel Error Report	Any time	No	46, 47, 48, 49, 94
20	Microsoft Internet Explorer Error Report	Any time	No	46, 47, 48, 49, 94
21	Microsoft Outlook Error Report	Any time	No	46, 47, 48, 49, 94
22	Microsoft Outlook Error Report - unfiltered	Any time	No	46, 47, 48, 49, 94
23	Microsoft Outlook Express Errors	Any time	No	46, 47, 48, 49, 94
24	Microsoft Powerpoint Error Report	Any time	No	46, 47, 48, 49, 94
25	Microsoft Word Error Report	Any time	No	46, 47, 48, 49, 94
26	Microsoft Word Error Report - unfiltered	Any time	No	46, 47, 48, 49, 94
27	Monthly Application Issues Report	Any time	No	46, 47, 48, 49, 94
28	Monthly ARCserve Database Engine Error Report	Any time	No	77
29	Monthly ARCserve Job Engine Error Report	Any time	No	77
30	Monthly ARCserve Message Engine Error Report	Any time	No	77
31	Monthly ARCserve Tape Engine Error Report	Any time	No	77
32	Monthly ARCserveIT Error Report	Any time	No	77
33	Monthly ARCserveIT Event Report	Any time	No	77

34	Monthly ReSOLV Software Update Report	Any time	No	77
35	Monthly Autodownload Server Error Report	Any time	No	77
36	Monthly Avast Problem Report	Any time	No	100
37	Monthly Avast Updates Report	Any time	No	100
38	Monthly Avast Virus Found Report	Any time	No	100
39	Monthly AVG Problem Report	Any time	No	100
40	Monthly AVG Updates Report	Any time	No	100
41	Monthly AVG Virus Found Report	Any time	No	100
42	Monthly Backup Exec Error Report	Any time	No	77
43	Monthly Cheyenne Alert Notif. Server Error Report	Any time	No	77
44	Monthly Cheyenne Discovery Service Error Report	Any time	No	77
45	Monthly Connectivity Issues Report	Any time	No	46, 47, 48, 49, 94
46	Monthly Connectivity Issues Report - unfiltered	Any time	No	46, 47, 48, 49, 94
47	Monthly Connectivity Problem Report - AOL IM	Any time	No	191
48	Monthly Connectivity Problem Report - ReSOLV inter-cl	Any time	No	191
49	Monthly Connectivity Problem Report - browsing	Any time	No	191
50	Monthly Connectivity Problem Report - FTP	Any time	No	191
51	Monthly Connectivity Problem Report - SSH	Any time	No	191
52	Monthly Connectivity Problem Report - Telnet	Any time	No	191
53	Monthly Connectivity Problems - browsing secure	Any time	No	191
54	Monthly Connectivity Problems - browsing unsecure	Any time	No	191
55	Monthly Connectivity Problems - e-mail receive	Any time	No	191
56	Monthly Connectivity Problems - e-mail send	Any time	No	191
57	Monthly Connectivity Problems - netbios-ssn	Any time	No	191
58	Monthly Connectivity Problems - SMB over TCP	Any time	No	191
59	Monthly Devices and Services Availability	Any time	No	88
60	Monthly Directory-File Protection Management	Any time	No	225
61	Monthly Disk Capacity Warning Report	Any time	No	95
62	Monthly Disk Defragmentation Report	Any time	No	19, 92, 211
63	Monthly Disk Management Issues Report	Any time	No	77
64	Monthly Disk Percentage Busy Time Report	Any time	No	77
65	Monthly Diskeeper Error Report	Any time	No	77
66	Monthly Domain Controller Error Report	Any time	No	77
67	Monthly Email Attachment Screening Report	Any time	No	164188
68	Monthly eTrust EZ Antivirus Not Installed Report	Any time	No	243
69	Monthly eTrust EZ Antivirus Report	Any time	No	243

70	Monthly eTrust Virus Definition Dates Report	Any time	No	243
71	Monthly eTrust Virus Definitions Update Report	Any time	No	244
72	Monthly Event Log Report - Accounts Locked Out	Any time	No	77
73	Monthly Event Log Report - Failed Security Audits	Any time	No	77
74	Monthly Event Log Report - Passwords Expired	Any time	No	77
75	Monthly Event Log Report - Security	Any time	No	77
76	Monthly Event Log Report - Successful Sec. Audits	Any time	No	77
77	Monthly Executable Control Report	Any time	No	192
78	Monthly Executable Detected Report	Any time	No	17
79	Monthly Executive Software Undelete Error Report	Any time	No	77
80	Monthly Fault Report	Any time	No	38
81	Monthly File Attributes Report	Any time	No	222
82	Monthly File Deletion Report	Any time	No	21
83	Monthly File Download Screening Report	Any time	No	165189
84	Monthly File Retrieval Report	Any time	No	100
85	Monthly Folder Maintenance Report	Any time	No	60, 62, 69, 217, 218, 219, 220, 221
86	Monthly Inoculate IT Server Error Report	Any time	No	77
87	Monthly Intrusion Protection - additions	Any time	No	232
88	Monthly Intrusion Protection - changes	Any time	No	232
89	Monthly Intrusion Protection - changes, add., del.	Any time	No	232
90	Monthly Intrusion Protection - default changes	Any time	No	232
91	Monthly Intrusion Protection - deletions	Any time	No	232
92	Monthly Intrusion Protection Management Report	Any time	No	240
93	Monthly Local Connectivity Issues Report	Any time	No	46, 47, 48, 49, 94
94	Monthly Logon failure Report	Any time	No	77
95	Monthly McAfee Auto Update Failure Report	Any time	No	77
96	Monthly McAfee Virus Database and Program Update R	Any time	No	90
97	Monthly McAfee Virus Definitions Dates Report	Any time	No	90
98	Monthly McAfee VirusScan Not Installed Report	Any time	No	90
99	Monthly McAfee VirusScan Report	Any time	No	175
100	Monthly Memory Capacity Warning Report	Any time	No	6
101	Monthly Microsoft Access Error Report	Any time	No	46, 47, 48, 49, 94
102	Monthly Microsoft Excel Error Report	Any time	No	46, 47, 48, 49, 94
103	Monthly Microsoft Exchange Security Problems	Any time	No	77
104	Monthly Microsoft Internet Explorer Error Report	Any time	No	46, 47, 48, 49, 94
105	Monthly Microsoft Outlook Error Report	Any time	No	46, 47, 48, 49, 94

106	Monthly Microsoft Outlook Error Report - unfiltered	Any time	No	46, 47, 48, 49, 94
107	Monthly Microsoft Outlook Express Errors Report	Any time	No	46, 47, 48, 49, 94
108	Monthly Microsoft Powerpoint Error Report	Any time	No	46, 47, 48, 49, 94
109	Monthly Microsoft Word Error Report	Any time	No	46, 47, 48, 49, 94
110	Monthly Microsoft Word Error Report - unfiltered	Any time	No	46, 47, 48, 49, 94
111	Monthly Microsoft Word Execution Report	Any time	No	50, 51
112	Monthly MS Word file name dialog boxes Report	Any time	No	46, 47, 48, 49, 94
113	Monthly Network Configuration Changes Report	Any time	No	197
114	Monthly Network Connectivity Failure Report	Any time	No	84
115	Monthly Network Packet Filtering Report	Any time	No	228
116	Monthly Network Utilization Warning Report	Any time	No	98
117	Monthly Norton Anti Virus Not Installed	Any time	No	15
118	Monthly Norton Anti Virus Report	Any time	No	15
119	Monthly NT Backup Error Report	Any time	No	77
120	Monthly NT Backup Job Completion Report	Any time	No	100
121	Monthly Password Lockout Resolution Event Report	Any time	No	42
122	Monthly Port Probe Detection Report	Any time	No	45
123	Monthly Print Queue Monitoring and Problem Res	Any time	No	216
124	Monthly Print Queue Problems Resolved	Any time	No	216
125	Monthly Printer Addition / Removal Report	Any time	No	74
126	Monthly Printer Installation and Removal Report	Any time	No	101
127	Monthly Printer Operation Issues Report	Any time	No	216
128	Monthly Printing Issues Report	Any time	No	46, 47, 48, 49, 94
129	Monthly Process-Service Shutdown-Restart	Any time	No	227
130	Monthly Processor Queue Length Report	Any time	No	96
131	Monthly Processor Utilization Report	Any time	No	96
132	Monthly Program Execution Report	Any time	No	89, 212, 213, 214, 215
133	Monthly Registry Changes Report	Any time	No	199
134	Monthly Registry Protection Management Report	Any time	No	161
135	Monthly Resource Issues Report	Any time	No	46, 47, 48, 49, 94
136	Monthly Scandisk Error Report	Any time	No	9, 10
137	Monthly Scandisk Log Report	Any time	No	72
138	Monthly Scandisk Report	Any time	No	9
139	Monthly Scrip Configuration Change Report	Any time	No	177
140	Monthly Services Start Report	Any time	No	176
141	Monthly Software Installation Report	Any time	No	70

142	Monthly Software Removal Report	Any time	No	71
143	Monthly Software Update - Successful Report	Any time	No	196
144	Monthly Software Update - Unsuccessful Report	Any time	No	196
145	Monthly Software Update Installation Report	Any time	No	196
146	Monthly Spybot Failed Scans and Fixes Report	Any time	No	100
147	Monthly Spybot Successful Scans and Fixes Report	Any time	No	100
148	Monthly Spybot Updates Report	Any time	No	100
149	Monthly Start-up Control Report	Any time	No	27
150	Monthly Start-up Management Report	Any time	No	233
151	Monthly Symantec LiveUpdate Failure to Retrieve	Any time	No	12
152	Monthly Symantec LiveUpdate Failure to Run	Any time	No	12
153	Monthly Symantec LiveUpdate Report	Any time	No	12
154	Monthly Symantec Virus Definition Dates Report	Any time	No	238
155	Monthly System Clock Synchronization Report	Any time	No	86
156	Monthly System Date and Time Change Report	Any time	No	68
157	Monthly System Maintenance Failures Report	Any time	No	9, 10, 12, 15, 19, 77, 86, 90, 92, 175, 211
158	Monthly System Maintenance Failures Summary	Any time	No	9, 10, 12, 15, 19, 77, 86, 90, 92, 175, 211
159	Monthly System Maintenance Report	Any time	No	9, 12, 15, 19, 60, 61, 62, 69, 72, 73, 86, 87, 90, 92, 175, 211, 217, 218, 219, 220, 221
160	Monthly System Maintenance Summary Report	Any time	No	9, 12, 15, 19, 60, 61, 62, 69, 72, 73, 86, 87, 90, 92, 175, 211, 217, 218, 219, 220, 221
161	Monthly System Reboot Report	Any time	No	73
162	Monthly System Slow Clock Report	Any time	No	87
163	Monthly TCP-IP Connectivity Problem Report	Any time	No	191
164	Monthly TCP-IP Problem Report - Other	Any time	No	191
165	Monthly Trend Micro - Not Installed Report	Any time	No	249
166	Monthly Trend Micro - VD - Failure to Retrieve	Any time	No	247
167	Monthly Trend Micro - VD - Failure to Run	Any time	No	247
168	Monthly Trend Micro - VD - Report	Any time	No	247
169	Monthly Trend Micro Scan Report	Any time	No	249
170	Monthly Trend Micro Virus Definition Dates Report	Any time	No	250
171	Monthly UPS - APC PowerChute plus Error Report	Any time	No	77
172	Monthly User Logon-logoff Activity Report	Any time	No	174
173	Monthly Veritas BE Job Completion Report	Any time	No	100, 176
174	Monthly Veritas BE Job Completion Report	Any time	No	100, 176
175	Monthly Virus Control Report - eTrust EZ Antivirus	Any time	No	77
176	Monthly Virus Control Report - McAfee VirusScan	Any time	No	77
177	Monthly Virus Control Report - Norton AntiVirus	Any time	No	77

178	Monthly Virus Control Report - Trend Micro	Any time	No	
179	Monthly Virus Management Report - CA eTrust	Any time	No	77
180	Monthly Virus Management Report - McAfee VS	Any time	No	77
181	Monthly Virus Management Report - Norton AV	Any time	No	77
182	Monthly Virus Management Report - Trend Micro	Any time	No	77
183	Monthly vpc32 Completion Report	Any time	No	51
184	Monthly vpc32 Process Creation and Completion Repo	Any time	No	50, 51
185	Monthly vpc32 Process Creation Report	Any time	No	50
186	Monthly Windows Event Log Changes Report	Any time	No	77
187	Monthly Windows Event Log Changes Report - filtered	Any time	No	77
188	Monthly Windows Internet Name Service Error Report	Any time	No	77
189	Network Device Discovery Report	Any time	No	246
190	Norton Anti Virus Report	Any time	No	15
191	Printer Addition / Removal Report	Any time	No	74
192	Printing Issues Report	Any time	No	46, 47, 48, 49, 94
193	Program Execution Report	Any time	No	89, 212, 213, 214, 215
194	Resource Issues Report	Any time	No	46, 47, 48, 49, 94
195	Scandisk Error Report	Any time	No	9, 10
196	Scandisk Log Report	Any time	No	72
197	Scandisk Report	Any time	No	9
198	Software Installation Report	Any time	No	70
199	Software Removal Report	Any time	No	71
200	Start-up Control Report	Any time	No	27
201	Symantec LiveUpdate Report	Any time	No	12
202	Symantec Virus Definition Date Report	Any time	No	238
203	System Clock Synchronization Report	Any time	No	86
204	System Date and Time Change Report	Any time	No	68
205	System Reboot Report	Any time	No	73
206	System Slow Clock Report	Any time	No	87
207	System Survey Report	Any time	No	61
208	Trend Micro - VD - Report	Any time	No	
209	Trend Micro Scan Report	Any time	No	
210	Trend Micro Virus Definition Date Report	Any time	No	
211	Weekly Application Issues Report	Any time	No	46, 47, 48, 49, 94
212	Weekly Avast Problem Report	Any time	No	100
213	Weekly Avast Updates Report	Any time	No	100

214	Weekly Avast Virus Found Report	Any time	No	100
215	Weekly AVG Problem Report	Any time	No	100
216	Weekly AVG Updates Report	Any time	No	100
217	Weekly AVG Virus Found Report	Any time	No	100
218	Weekly Backup Exec Error Report	Any time	No	77
219	Weekly Connectivity Issues Report	Any time	No	46, 47, 48, 49, 94
220	Weekly Connectivity Issues Report - unfiltered	Any time	No	46, 47, 48, 49, 94
221	Weekly Connectivity Problem Report - AOL IM	Any time	No	191
222	Weekly Connectivity Problem Report - ReSOLV inter-cl	Any time	No	191
223	Weekly Connectivity Problem Report - browsing	Any time	No	191
224	Weekly Connectivity Problem Report - FTP	Any time	No	191
225	Weekly Connectivity Problem Report - SSH	Any time	No	191
226	Weekly Connectivity Problem Report - Telnet	Any time	No	191
227	Weekly Connectivity Problems - browsing secure	Any time	No	191
228	Weekly Connectivity Problems - browsing unsecure	Any time	No	191
229	Weekly Connectivity Problems - e-mail receive	Any time	No	191
230	Weekly Connectivity Problems - e-mail send	Any time	No	191
231	Weekly Connectivity Problems - netbios-ssn	Any time	No	191
232	Weekly Connectivity Problems - SMB over TCP	Any time	No	191
233	Weekly Devices and Services Availability Report	Any time	No	88
234	Weekly Directory-File Protection Management	Any time	No	225
235	Weekly Disk Capacity Warning Report	Any time	No	95
236	Weekly Disk Defragmentation Report	Any time	No	19, 92, 211
237	Weekly Disk Management Issues Report	Any time	No	77
238	Weekly Disk Percentage Busy Time Report	Any time	No	97
239	Weekly Domain Controller Error Report	Any time	No	77
240	Weekly Email Attachment Screening Report	Any time	No	164188
241	Weekly eTrust EZ Antivirus Not Installed Report	Any time	No	243
242	Weekly eTrust EZ Antivirus Report	Any time	No	243
243	Weekly eTrust Virus Definition Dates Report	Any time	No	244
244	Weekly eTrust Virus Definitions Update Report	Any time	No	242
245	Weekly Executable Control Report	Any time	No	192
246	Weekly Executable Detected Report	Any time	No	17
247	Weekly Fault Report	Any time	No	38
248	Weekly File Attributes Report	Any time	No	222
249	Weekly File Deletion Report	Any time	No	21

250	Weekly File Download Screening Report	Any time	No	165189
251	Weekly File Retrieval Report	Any time	No	100
252	Weekly Folder Maintenance Report	Any time	No	60, 62, 69, 217, 218, 219, 220, 221
253	Weekly Intrusion Protection - additions	Any time	No	232
254	Weekly Intrusion Protection - changes	Any time	No	232
255	Weekly Intrusion Protection - changes, add., del.	Any time	No	232
256	Weekly Intrusion Protection - default changes	Any time	No	232
257	Weekly Intrusion Protection - deletions	Any time	No	232
258	Weekly Intrusion Protection Management Report	Any time	No	240
259	Weekly Issues Report	Any time	No	46, 47, 48, 49, 77, 94, 95, 191, 216
260	Weekly Local Connectivity Issues Report	Any time	No	46, 47, 48, 49, 94
261	Weekly Logon failure Report	Any time	No	77
262	Weekly McAfee Virus Definition Dates Report	Any time	No	239
263	Weekly McAfee Auto Update Failure Report	Any time	No	77
264	Weekly McAfee Update Report	Any time	No	90
265	Weekly McAfee Virus Database and Program Update R	Any time	No	90
266	Weekly McAfee Virus DB and Prog Upd Not Installed	Any time	No	90
267	Weekly McAfee VirusScan Report	Any time	No	175
268	Weekly Memory Capacity Warning Report	Any time	No	6
269	Weekly Microsoft Access Error Report	Any time	No	46, 47, 48, 49, 94
270	Weekly Microsoft Excel Error Report	Any time	No	46, 47, 48, 49, 94
271	Weekly Microsoft Exchange Security Problems	Any time	No	77
272	Weekly Microsoft Internet Explorer Error Report	Any time	No	46, 47, 48, 49, 94
273	Weekly Microsoft Outlook Error Report	Any time	No	46, 47, 48, 49, 94
274	Weekly Microsoft Outlook Error Report - unfiltered	Any time	No	46, 47, 48, 49, 94
275	Weekly Microsoft Outlook Express Errors Report	Any time	No	46, 47, 48, 49, 94
276	Weekly Microsoft Powerpoint Error Report	Any time	No	46, 47, 48, 49, 94
277	Weekly Microsoft Word Error Report	Any time	No	46, 47, 48, 49, 94
278	Weekly Microsoft Word Error Report - unfiltered	Any time	No	46, 47, 48, 49, 94
279	Weekly MS Word file name dialog boxes Report	Any time	No	46, 47, 48, 49, 94
280	Weekly Network Configuration Changes Report	Any time	No	197
281	Weekly Network Connectivity Failure Report	Any time	No	84
282	Weekly Network Packet Filtering Report	Any time	No	228
283	Weekly Network Utilization Warning Report	Any time	No	98
284	Weekly Norton Anti Virus Report	Any time	No	15
285	Weekly NT Backup Error Report	Any time	No	77

286	Weekly NT Backup Job Completion Report	Any time	No	100
287	Weekly Password Lockout Resolution Event Report	Any time	No	42
288	Weekly Port Probe Detection Report	Any time	No	45
289	Weekly Print Queue Mon. and Probl. Resolution All	Any time	No	216
290	Weekly Print Queue Problems Resolved	Any time	No	216
291	Weekly Printer Addition / Removal Report	Any time	No	74
292	Weekly Printer Installation and Removal Report	Any time	No	101
293	Weekly Printer Operation Issues Report	Any time	No	216
294	Weekly Printing Issues Report	Any time	No	46, 47, 48, 49, 94
295	Weekly Process-Service Shutdown-Restart	Any time	No	227
296	Weekly Processor Queue Length Report	Any time	No	96
297	Weekly Processor Utilization Report	Any time	No	96
298	Weekly Program Execution Report	Any time	No	89, 212, 213, 214, 215
299	Weekly Registry Changes Report	Any time	No	199
300	Weekly Registry Protection Management Report	Any time	No	161
301	Weekly Resource Issues Report	Any time	No	46, 47, 48, 49, 94
302	Weekly Scandisk Error Report	Any time	No	9, 10
303	Weekly Scandisk Log Report	Any time	No	72
304	Weekly Scandisk Report	Any time	No	9
305	Weekly Services Start Report	Any time	No	176
306	Weekly Software Installation Report	Any time	No	70
307	Weekly Software Removal Report	Any time	No	71
308	Weekly Software Update - Successful Report	Any time	No	196
309	Weekly Software Update - Unsuccessful Report	Any time	No	196
310	Weekly Software Update Installation Report	Any time	No	196
311	Weekly Spybot Failed Scans and Fixes Report	Any time	No	100
312	Weekly Spybot Successful Scans and Fixes Report	Any time	No	100
313	Weekly Spybot Updates Report	Any time	No	100
314	Weekly Start-up Control Report	Any time	No	27
315	Weekly Start-up Management Report	Any time	No	233
316	Weekly Symantec LiveUpdate Not Installed	Any time	No	12
317	Weekly Symantec LiveUpdate Report	Any time	No	12
318	Weekly Symantec Virus Definition Dates Report	Any time	No	238
319	Weekly System Clock Synchronization Report	Any time	No	86
320	Weekly System Date and Time Change Report	Any time	No	68
321	Weekly System Maintenance Failures Report	Any time	No	9, 10, 12, 15, 19, 77, 86, 90, 92, 175, 211

322	Weekly System Maintenance Failures Summary	Any time	No	9, 10, 12, 15, 19, 77, 86, 90, 92, 175, 211
323	Weekly System Maintenance Report	Any time	No	9, 12, 15, 19, 60, 61, 62, 69, 72, 73, 86, 87, 90, 92, 175, 211, 217, 218, 219, 220, 221
324	Weekly System Maintenance Summary Report	Any time	No	9, 12, 15, 19, 60, 61, 62, 69, 72, 73, 86, 87, 90, 92, 175, 211, 217, 218, 219, 220, 221
325	Weekly System Reboot Report	Any time	No	73
326	Weekly System Slow Clock Report	Any time	No	87
327	Weekly TCP-IP Connectivity Problem Report	Any time	No	191
328	Weekly TCP-IP Problem Report - Other	Any time	No	191
329	Weekly Trend Micro - Not Installed Report	Any time	No	249
330	Weekly Trend Micro - VD - Failure to Retrieve	Any time	No	247
331	Weekly Trend Micro - VD - Failure to Run	Any time	No	247
332	Weekly Trend Micro - VD - Report	Any time	No	247
333	Weekly Trend Micro Scan Report	Any time	No	249
334	Weekly Trend Micro Virus Definition Dates Report	Any time	No	250
335	Weekly User Logon-logoff Activity Report	Any time	No	174
336	Weekly Virus Control Report - eTrust EZ Antivirus	Any time	No	77
337	Weekly Virus Control Report - McAfee VirusScan	Any time	No	77
338	Weekly Virus Control Report - Norton AntiVirus	Any time	No	77
339	Weekly Virus Control Report - Trend Micro	Any time	No	77
340	Weekly Virus Management Report - CA eTrust	Any time	No	77
341	Weekly Virus Management Report - McAfee VS	Any time	No	77
342	Weekly Virus Management Report - Norton AV	Any time	No	77
343	Weekly Virus Management Report - Trend Micro	Any time	No	77
344	Weekly Windows Event Log Changes Report	Any time	No	77
345	Weekly Windows Event Log Changes Report - filtered	Any time	No	77

To learn more about HandsFree Networks and our solutions, visit www.handsfreenetworks.com, send us an e-mail or call.



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